

www.nomdo.com



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#### LT-innovate Forum

Brussels, 12<sup>th</sup> May 2012



# What is Nomao ?

#### ✓ local search engine

- « asian restaurants in London »

#### ✓ uses social data

- users log in with Facebook account
- like favorite places, share with friends

#### ✓ recommends places

- e-reputation, users' friends, user's tastes



## Innovation @ nomao

#### 1. Results' personalisation

- collaborative filtering
- profiling

## 2. Content processing

- NLP
- Data mining



## 1. Personalised results

### Collaborative filtering

 Recommend the user places liked by people who have liked the same places as him/her

## Profiling

- if user likes restaurants with tag « italian »
- Nomao will recommend more italian restaurants



# 2. Content processing

✓ Spare the user the task of going through several websites to get relevant information about a place

- → aggregation: place merging
- -> classification: terms' polarity + category
- → generation: text summary



# Place merging

- ✓ Information about places is collected from various sources
  - -Source A:
- {name=Mac Donald's, address=London, tags=fast-food}
  - Source B :

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- {name=McDonald, address=Greater London, tags=hamburgers}
  - → Merge into one place ?



## Terms' classification

#### ✓ A review:

"Absolutely the best menu of any curry house - really enjoyed my evening at the Notting Hill Tandoori, the **food was excellent** and the **staff was attentive** – loved it."

#### ✓ Terms' classification:

- -« excellent food »  $\rightarrow$  positive, menu
- « attentive staff »  $\rightarrow$  positive, service



## Summary generation

Information about a place is stored as attribute/value pairs :

- Name: Notting Hill Tandoori
- Tags: restaurant, indian
- Street: 23 All Saints Road
- City: London
- Zipćode : W11 1HE Positive reviews : 79%
- Positive terms :
  - service : "attentive staff"
  - menu: "excellent-food"





## Summary generation

"Notting Hill Tandoori" is a restaurant which offers Indian cuisine. It is located on 23 All Saints Road in London in the borough of Kensington and Chelsea. "Notting Hill Tandoori" got 79% of enthusiastic reviews from Internet users. Customers of this restaurant particularly appreciated the service ("great-service" "attentive staff" "friendly-service") and the menu ( "excellent-food" "food yummy" "food excellent").

[http://uk.nomao.com/2492344.html]



# The Company

- ✓ created in 2007
- ✓CEO : F. Montagnon (overblog founder)
- ✓ R&D team expertise :
  - recommender systems
  - NLP
  - information retrieval



## Local search market

✓ Business opportunity : <u>be the middle-man</u> between mobile/internet users and local businesses





## Current business model

✓ At the moment, not enough famous to make benefits from the « middle-man » business model

✓Current business model:

- advertisements
- premium-rate phone numbers



## Goal: expand user base

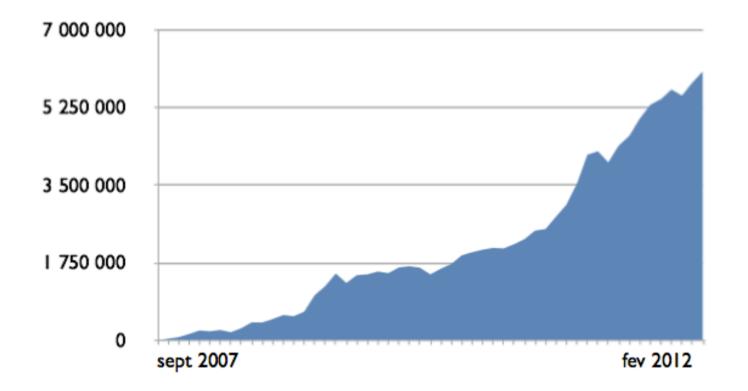
✓ Release of 3<sup>rd</sup> version with full integration of Facebook:

- encourage people to share their favorite places and spread the word about Nomao
- ✓ Target early adopters: publications in tech websites (techcrunch, ...)

Deliver the best service



## Visits per month



April 2012 : over 7M visits/month (2.7M UV) [source : Nielsen/Mediamétrie]

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# Thank you for your attention

contact : estelle@nomao.com

Visit our website : www.nomao.com





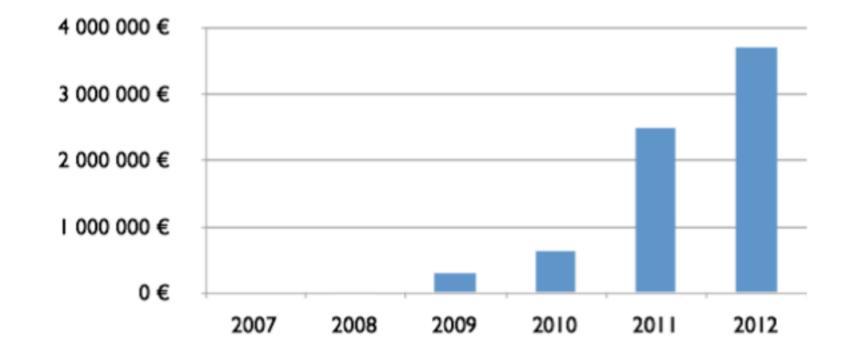


## Competitors

	e-reputation	content	personalisation	social sharing
Nomao				
G+ Local				
FB local			5	
Yahoo local				
Yelp		<b>SS</b>		
Yellow pages				



### Revenue





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## French city guides

Supports	Rang	Audience (000)
Annuaires / Guides régionaux (SousCat)		23 926
PagesJaunes (B)	1	15 791
le 118 000 (B)	2	3 922
Nomao (B)	3	2 321
Les-horaires.fr (B)	4	2 004
Graion (B)	5	1 758
Annuaire-mairie.fr (B)	6	1 743
Maville.com (B)	7	1 711
La fourchette (B)	8	1 686
QYPE (B)	9	1 656
Cityvox (B)	10	1 652
L Internaute Sorties (C)	11	1 648
118 218 Le Numero (B)	12	1 327
118712 (B)	13	1 071
Orange Local (C)	14	1 067
Annuaire.com (B)	15	1 067
Annuaire Inverse France (B)	16	1 045
ctqui.com (B)	17	1 040
Communes.com (B)	18	980
Ville de Paris (B)	19	965

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